KQuIP
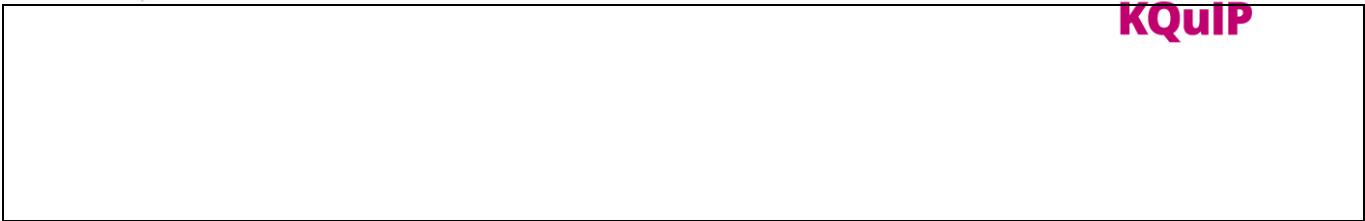## Yorkshire and Humber Quality Improvement Training Day 2
14th August

Your views of today are extremely valuable and will help to shape future events. Please circle the number on the rating scale and add additional comments, feedback for improvement or suggestions.

Rating Scale: 1 = ☹ Not Useful   2= fairly useful   3= useful   4 = ☺ extremely useful

SESSION	RATING SCALE				CONSTRUCTIVE COMMENTS/ FEEDBACK/SUGGESTIONS
	1	**2**	**3**	**4**	
Introduction and Welcome	How useful was this session?				• Very welcoming
		1	8	6	
Process mapping	How useful was this session?				
			4	11	
Driver diagram	How useful was this session?				• Implement more practice
			11	4	
Identifying where to start	How useful was this session?				• Maybe become more easier the more it is used • Found it very useful to break down and focus on the aim
			8	7	
Fishbone Diagram	How useful was this session?				• Useful provide you stick with RCA
		1	12	2	
RCA/ 5 Why's	How useful was this session?				• Very useful and simple approach
			7	8	
PDSA Cycle	How useful was this session?				• Shame about the video but otherwise very useful
			8	9	
How do you rate the toolkit?			8	6	
How do you rate the venue?		1	6	8	• A little hard to find as don't know the area • Great venue – tricky location
How you rate the food?		1	4	10	• Very good. Thank you • Yummy ☺

Any other comments/ feedback you would like to share:

- Room very "echoey". Difficult to hear at times. Otherwise very informative and helpful. Thank you
- I found it very useful – it was well thought out and delivered well. The staff and patients who haven't yet been involved in the project were able to get involved and begin to understand the aims and share ideas.
- Well done to everyone today. Very productive day
- A little repetitive. Support groups during breakout activities

Thank you for your time